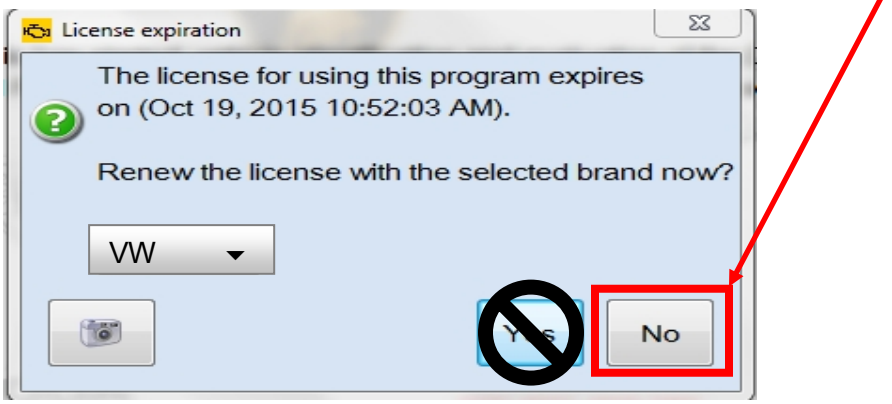
Service Information

Subject: ODIS License Renewal Instructions **Date: Apr 9, 2021**

1.0 – Introduction

ODIS Service software licenses expire every year. Users are prompted to renew the license one week before it is due to expire.

Important! When the renewal prompt appears as illustrated, <u>select No:</u>

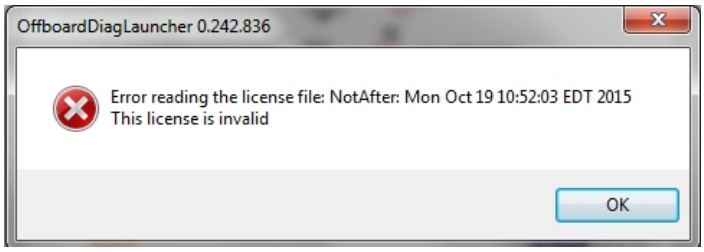


License renewals from the prompt above are not possible at this time. **<u>Do Not select the Yes prompt.</u>**

ODIS Service will start and function up to the license expiration date given in the prompt. However, we recommend deleting all saved copies of the existing license, and **requesting and importing a new license** as soon as possible after being prompted.

Note:

***Attempts to use ODIS Service after the license expiration date results in the following error message, and the program* does NOT start:**



2.0 – License File Management

When a new ODIS Service license is **requested and imported**, the previous license file **is no longer valid**. To avoid confusion**, locate and delete all saved copies of the previous (expired) license <u>before</u> requesting and importing a new license.**

Service Information

3.0 – Request & Import New License

3.1 – Request License

Request a new license **via erWin > Vehicle Diagnostics > Step 3**

Please follow the steps below to ensure you maintain a dual Audi & VW License

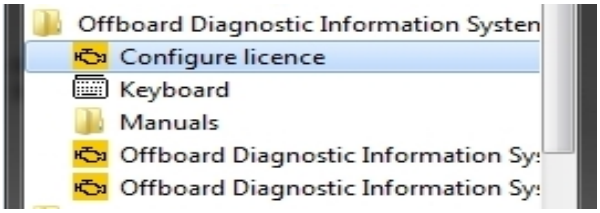
Important: If you're requesting a dual Audi and VW license, please generate your VW license on the VW Erwin web site first, then repeat the process on the Audi Erwin web site. Even though you will generate both a VW and Audi license, **you must use the Audi license** for ODIS.

3.2 – Import License

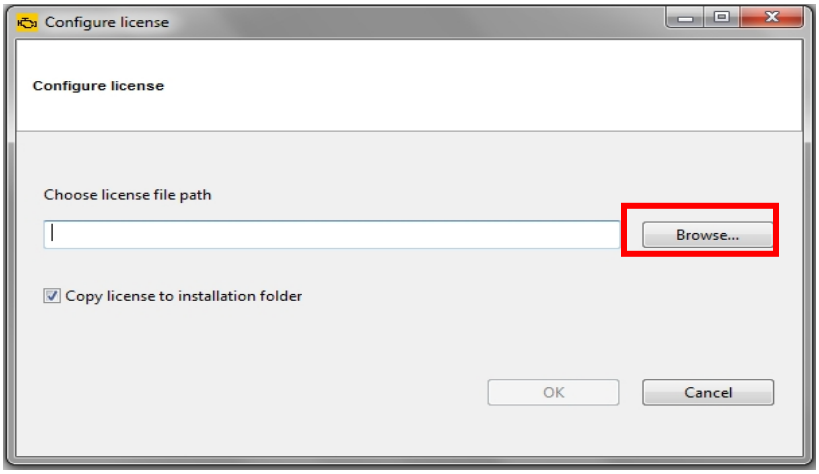
Prerequisites:

- ☐ *All saved copies of the previous (expired) license file deleted from folder on desktop or other location.*
- ☐ *New license requested and downloaded from erWin to folder on desktop or other location*
- ☐ ***ODIS Service* NOT *running***

1. Go to: **Windows Start:** 
2. Select **Offboard Diagnostic Information System Service:**
3. Select **Configure License:**

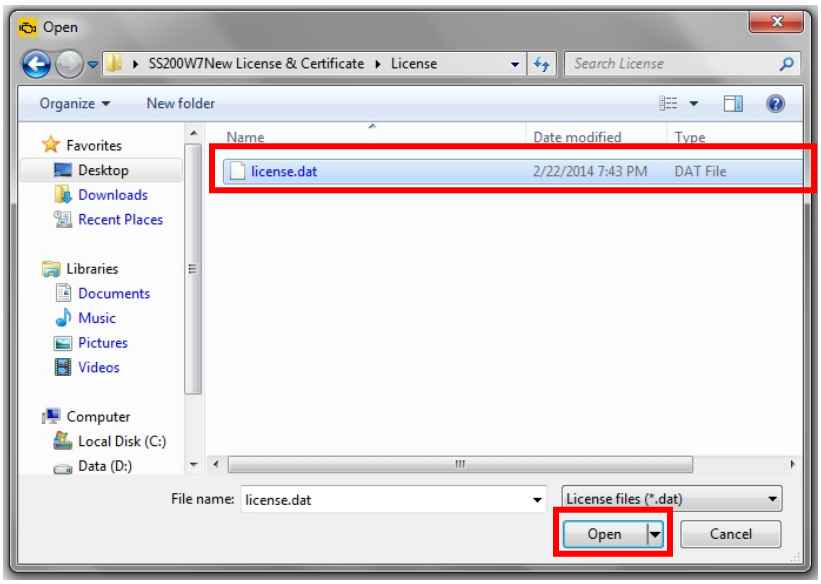


4. Click **Browse:**



Service Information

5. Navigate to the saved location of the new license downloaded from erWin, e.g.: **device folder** on desktop or other location.
6. **Highlight** the **license.dat** file, and then select **Open:**



Note:

DO NOT double-click *the license file in its saved location!*

7. Select **OK** to import new license:

